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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For years, with AT&T as our provider, we suffered poor service and a failure to repair lines and connections. When we switched to Sonic, they immediately took care of our problems. They were able to get AT&T out to repair the lines, something that we had never been able to do. Without the ability to change to a competitive provider, we would still be limping along with ineffective, spotty service. I work from my home, and I homeschool my two children, so a reliable online connection is critical to our family's economic and educational success. Without the spur of competition, AT&T has no motivation to listen to small residential customers like us. Local providers are part of our community, and they actually work for us, they are responsive, and they get it done! Please protect our ability to use a local provider and do not force us to participate in the monopoly of a large multinational company that is not motivated to provide effective local service for its small customers.

Rose Roberts